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 ARTHUR BLOOSTON  
 1914 – 1999

**ACCEPTED/FILED**

OCT 18 2013

Federal Communications Commission  
 Office of the Secretary

WRITER'S CONTACT INFORMATION  
 sta@bloostonlaw.com  
 202-828-5562

**REDACTED – FOR PUBLIC INSPECTION**

*VIA HAND DELIVERY AND ECFS*

Marlene H. Dortch, Secretary  
 Federal Communications Commission  
 Office of the Secretary  
 445 12<sup>th</sup> Street, S.W.  
 Washington, DC 20554

RE: Form 481 – Carrier Annual Reporting Data Collection, 2013  
 WC Dockets No. 10-90 and 11-42

Dear Ms. Dortch:

Pursuant to sections 54.313(i) and 54.422(c) of the Commission's Rules<sup>1</sup> and the Commission's Public Notice in this proceeding,<sup>2</sup> Custer Telephone Cooperative, Inc. ("the Company") hereby submits a copy of its "FCC Form 481 – Carrier Annual Reporting Data Collection Form," which was timely filed with the Universal Service Administrative Company and the appropriate state commission on or before October 15, 2013.

The Company seeks confidential treatment under the Protective Order adopted by the Commission in this proceeding for the financial information included in its report pursuant to

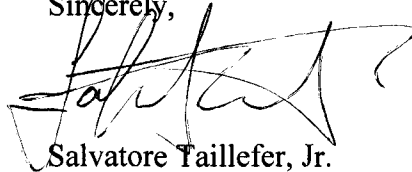
<sup>1</sup> 47 CFR §§54.313 and 54.422.

<sup>2</sup> Wireline Competition Bureau Announces Filing Deadline of October 15, 2013 for Eligible Telecommunications Carriers to File High-Cost and Low-Income Annual Reports, PUBLIC NOTICE, WC Dockets No. 10-90 and 11-42, DA 13-1707, released August 6, 2013.

§54.313(f)(2).<sup>3</sup> Confidential treatment of this information is appropriate on the grounds that it is commercially sensitive information that is not normally released to the public. In accordance with the Protective Order, the Company is submitting two redacted copies and one stamped confidential copy via hand delivery to the Secretary's Office, and two stamped confidential copies via hand delivery to Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, 445 12th Street, S.W., Room 5-A452, Washington, D.C. 20554. The Company is also submitting a redacted copy via the Electronic Comment Filing System, as directed by the Public Notice.

Due to temporary closure of the Commission's filing window, mail room, and electronic filing systems beginning October 1, 2013, this filing is being submitted on the business day following the day of return to normal operations in accordance with the Commission's Public Notice on filing procedures in the event of a lapse in funding.<sup>4</sup> If you have any questions, please do not hesitate to contact the undersigned counsel.

Sincerely,

A handwritten signature in black ink, appearing to read "Salvatore Taillefer, Jr.", written over a horizontal line.

Salvatore Taillefer, Jr.

Filed: **OCT 18 2013**

CC: Mr. Dennis Thornock, Custer Telephone Cooperative, Inc.

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<sup>3</sup> *In the Matter of Connect America Fund, et al.*, PROTECTIVE ORDER, WC Docket No. 10-90, et al., DA 12-1857, released November 16, 2013.

<sup>4</sup> *Procedures for Filings in the Event of a Lapse in Funding*, PUBLIC NOTICE, released October 1, 2013.

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	472218
<015> Study Area Name	CUSTER TEL COOP
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Dennis L. Thornock
<035> Contact Telephone Number: Number of the person identified in data line <030>	208 879-2281
<039> Contact Email Address: Email of the person identified in data line <030>	dennis@custertel.net

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
(check box when complete)			
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> ← check box if no outages to report			
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	472218ID310 (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	472218ID330 (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0		
<420> Mobile	0.0		
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed			
<450> Mobile			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 472218ID510	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 472218ID610	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <input checked="" type="checkbox"/>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input checked="" type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

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## (100) Service Quality Improvement Reporting Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 472218  
<015> Study Area Name CUSTER TEL COOP  
<020> Program Year 2014  
<030> Contact Name - Person USAC should contact regarding this data Dennis L Thornock  
<035> Contact Telephone Number - Number of person identified in data line <030> 208 879-2281  
<039> Contact Email Address - Email Address of person identified in data line <030> dennis@custertel.net

<110> Has your company received its ETC certification from the FCC? (yes / no ) ☐ ☒  
If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5  
<111> year plan" filed with the FCC? (yes / no ) ☐ ☐

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets  
<114> Report how much universal service (USF) support was received  
<115> How (USF) was used to improve service quality  
<116> How (USF) was used to improve service coverage  
<117> How (USF) was used to improve service capacity  
<118> Provide an explanation of network improvement targets not met in the prior calendar year.


## Page 3

<010>	Study Area Code	472218
<015>	Study Area Name	CUSTER TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis L Thornock
<035>	Contact Telephone Number - Number of person identified in data line <030>	208 879-2281
<039>	Contact Email Address - Email Address of person identified in data line <030>	dennis@custertel.net

-- See attached worksheet --



[illegible]

(710) Broadband Price Offerings Data Collection Form FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	472218
<015>	Study Area Name	CUSTER TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis L Thornock
<035>	Contact Telephone Number - Number of person identified in data line <030>	208 879-2281
<039>	Contact Email Address - Email Address of person identified in data line <030>	dennis@custertel.net

[illegible]





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(900) Tribal Lands Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
------------------------------------------------------	--	----------------------------------------------------------------------------------

<010>	Study Area Code	472218
<015>	Study Area Name	CUSTER TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis L Thornock
<035>	Contact Telephone Number - Number of person identified in data line <030>	208 879-2281
<039>	Contact Email Address - Email Address of person identified in data line <030>	dennis@custertel.net
<910>	Tribal Land(s) on which ETC Serves	None

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes;
- <925> Compliance with Land Use permitting requirements;
- <926> Compliance with Facilities Siting rules;
- <927> Compliance with Environmental Review processes;
- <928> Compliance with Cultural Preservation review processes;
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)

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<b>(1100) No Terrestrial Backhaul Reporting</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	472218
<015>	Study Area Name	CUSTER TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis L Thorneck
<035>	Contact Telephone Number - Number of person identified in data line <030>	208 879-2281
<039>	Contact Email Address - Email Address of person identified in data line <030>	dennis@custertel.net

Please check this box to confirm no terrestrial backhaul  
 <1120> options exist within the supported area pursuant to § 54.313(G) ☐

Please check this box to confirm the reporting carrier offers  
 <1130> broadband service of at least 1 Mbps downstream and 256 kbps  
 upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers		FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Collection Form		July 2013

<010>	Study Area Code	472218
<015>	Study Area Name	CUSTER TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis L Thornock
<035>	Contact Telephone Number - Number of person identified in data line <030>	208 879-2281
<039>	Contact Email Address - Email Address of person identified in data line <030>	dennis@custertel.net

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	472218ID1210
		Name of attached document (.pdf)
<1220>	Link to Public Website	HTTP <a href="http://custertel.net/images/Lifeline.pdf">http://custertel.net/images/Lifeline.pdf</a>

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

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## (2000) Price Cap Carrier Additional Documentation

### Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2015

<010>	Study Area Code	472218
<015>	Study Area Name	CUSTER TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis L Thorbeck
<035>	Contact Telephone Number - Number of person identified in data line <030>	208 879-2281
<039>	Contact Email Address - Email Address of person identified in data line <030>	dennis@custer.tel.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

#### Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1))  
 <2011> 3rd Year Certification (47 CFR § 54.313(b)(2))


#### Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification  
 <2013> 2014 Frozen Support Certification  
 <2014> 2015 Frozen Support Certification  
 <2015> 2016 and future Frozen Support Certification


#### Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband

--

#### Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification  
 <2018> 5th year Broadband Service Certification  
 <2019> Interim Progress Certification  
 <2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.  
 <2021> Interim Progress Community Anchor Institutions


Name of Attached Document Listing Required Information

<b>(3000) Rate Of Return Carrier Additional Documentation</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	472218
<015>	Study Area Name	CUSTER TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis L Thorbeck
<035>	Contact Telephone Number - Number of person identified in data line <030>	208 879-2281
<039>	Contact Email Address - Email Address of person identified in data line <030>	dennis@custerel.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

<b>Progress Report on 5 Year Plan</b>	
(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information <input type="checkbox"/>
(3011) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information <input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> (Yes/No)
(3012) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input checked="" type="checkbox"/>
(3013) PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input checked="" type="checkbox"/>
(3014) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information 472218ID3017
(3015) If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/> (Yes/No)
(3016) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	<input type="checkbox"/>
(3017) PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3018) Management letter issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
(3019) If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/>
(3020) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.	<input type="checkbox"/>
(3021) Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3022) Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3023) PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3024) Attach the worksheet listing required information	Name of Attached Document Listing Required Information <input type="checkbox"/>

Certification - Reporting Carrier Data Collection Form	FCC Form 483 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
-----------------------------------------------------------	----------------------------------------------------------------------------------

<010> Study Area Code	472218
<015> Study Area Name	CUSTER TEL COOP
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Dennis L Thornock
<035> Contact Telephone Number - Number of person identified in data line <030>	208 879-2281
<039> Contact Email Address - Email Address of person identified in data line <030>	dennis@custertel.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LJ Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	CUSTER TEL COOP
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/11/2013
Printed name of Authorized Officer:	Dennis Thornock
Title or position of Authorized Officer:	Chief Executive Officer
Telephone number of Authorized Officer:	208-879-2281
Study Area Code of Reporting Carrier:	472218 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010> Study Area Code	472218	
<015> Study Area Name	CUSTER TEL COOP	
<020> Program Year	2014	
<030> Contact Name - Person USAC should contact regarding this data	Dennis L Thornock	
<035> Contact Telephone Number - Number of person identified in data line <030>	208 879-2281	
<039> Contact Email Address - Email Address of person identified in data line <030>	dennis@custertel.net	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

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## Attachments



<010>	Study Area Code	472218
<015>	Study Area Name	CUSTRR TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennis L Thornock
<035>	Contact Telephone Number - Number of person identified in data line <030>	208 879-2281
<039>	Contact Email Address - Email Address of person identified in data line <030>	dennis@custertel.net
<810>	Reporting Carrier	Custer Telephone Cooperative, Inc.
<811>	Holding Company	NA
<812>	Operating Company	Custer Telephone Cooperative, Inc.

10/11/2013

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Custer Tel. Cooperative  
2013 Form 481  
472218ID310

**No Attachment**

As indicated by Line 300, Custer Telephone Cooperative, Inc. had no unfulfilled requests for voice service. Accordingly, Line 310 is not required and should not have any documents attached.

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Custer Tel. Cooperative  
2013 Form 481  
472218ID330

**No Attachment**

Line 330 is not required for the 2013 Form 481 filing and should not have any documents attached.

## REDACTED - FOR PUBLIC INSPECTION

Custer Telephone Cooperative, Inc. ("Custer") understands and complies with the Idaho Public Utilities Commission's *Telephone Customer Relations Rules*, IDAPA 31.41.01, adopted under the general legal authority of the Public Utilities Law, Chapters 1 through 7, Title 61, Idaho Code, and the Telecommunications Act of 1988, Chapter 6, Title 62, Idaho Code, with regards to service.

These telephone customer relations rules provide a set of fair, just, reasonable, and non-discriminatory rules regarding deposits, guarantees, billing, application for service, denial of service, termination of service, complaints to telephone companies, billing for interrupted service, and provisions of certain information about customer to authorities.

Custer implements the *Telephone Consumer Relation Rules* through the terms and conditions set forth in its tariff, and through its standard company operating procedures, which is readily available to the public at their Headquarters office.

Custer also complies with Customer Proprietary Network Information (CPNI) and Red Flag rules through established operating procedures. A description of Custer's CPNI procedures is filed annually with the FCC.

## REDACTED - FOR PUBLIC INSPECTION

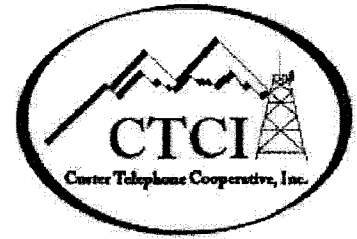
### Functionality in Emergency Situations

Pursuant to 47 C.F.R. § 54.313(a) (6) and/or 47 C.F.R § 54.422(b) (4) as set forth in 47 C.F.R. § 54.202(a) (2) Custer Telephone Cooperative, Inc. meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Custer Telephone's central and or remote office(s) by use of fixed generator and batteries that provide it with 120 hours of emergency power service. In addition, Custer Telephone's field electronics have 8 hours of back-up power by use of fixed/mobile generators and batteries. Custer Telephone also has SONET technology in its network that allows for self-healing network should a fiber cut occur in its core network and will automatically reroute traffic. Custer Telephone also has two (2) redundant paths within its network to provide for the capability to reroute traffic. Custer Telephone has equipped its remote offices/and or field gear, with Emergency Stand Alone technology that will provide for call completion and access to 911 in emergency situations. Custer Telephone is capable of managing traffic spikes resulting from emergency situations.

### **Lifeline**

#### **What Is The Telephone Assistance Program?**

Financial assistance is available in Idaho to help qualified low-income individuals pay for telephone service. The Idaho Telephone Service Assistance Program (ITSAP) offers a \$2.50 discount on monthly telephone bills. A separate program – the Federal Communication Commission's Life line program (Lifeline) offers a monthly discount of \$9.25. ITSAP provides a communication "lifeline" to those who might not otherwise be able to afford telephone service. It also enhances the value of service for everyone by increasing the number of people who can be reached by telephone. A small surcharge is applied to every Idaho telephone line each month to reimburse local telephone companies for the cost of state discounts under ITSAP. The surcharge is Waived for customers receiving the ITSAP discount. The Idaho Public Utilities Commission (IPUC) Reviews the surcharge annually and may increase or decrease the surcharge.



#### **Who Is Eligible?**

Any residential customer who meets program-based or income-based eligibility criteria. To find out if you are eligible contact the Regional Idaho Department of Health & Welfare office.

#### **The assistance provides the following discounts:**

##### **Landline:**

- Idaho Telephone Service Assistance Credit - \$2.50
- Lifeline FCC End User Charger Credit - \$6.50
- Federal Lifeline Credit - \$2.75

##### **Wireless**

- Wireless Lifeline Credit - \$9.25
- Wireless ITSAP Credit - \$2.50

#### **How Do I Apply For Assistance?**

In order to receive benefits, you must apply for these programs with the Regional Idaho Department of Health & Welfare (IDHW) office. Website link and local address is listed below. IDHW will work with you and Custer Telephone to recertify you for the program each year; failure to recertify will terminate your eligibility for program benefits.

- Apply at the Regional Idaho Department of Health and Welfare office.
- If you are eligible, your name and telephone number will be forwarded to Custer Telephone or your local service provider if different than Custer Telephone.
- The monthly discount will begin by your next billing period if your name and number match the telephone company's records.

#### **Do I Need To Apply Every Year?**

Yes. Your eligibility must be renewed each year.

#### **Is Telephone Assistance Available For Cellular Service?**

Yes, cellular phone assistance is available in Idaho.

If you have questions regarding ITSAP, please contact Custer Telephone or the Regional Idaho Department of Health & Welfare.

Lifeline is a government assistance program; the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household.

Idaho State Health Department, District 7

1301 Main St # 3B

Salmon, ID 83467

208.756.2985

<http://www.healthandwelfare.idaho.gov/FoodCashAssistance/HeatingTelephone/tabid/91/Default.aspx>

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## Lifeline Service Terms

Custer Telephone Cooperative, Inc. is a quality telecommunications service provider who provides basic and enhanced services at reasonable rates within its service territory. Basic Residential service is offered at the following rate:

	Monthly Rates Charges	One-Time Non-Recurring
Single Party Residence Service	\$14.00	\$18.00
The following fees apply in addition to the above monthly rates:		
• End User Common Line	\$6.50	
• Idaho Telephone Service Assistance Program (ITSAP)	\$0.03	
• Idaho Universal Service Fund (ID USF)	\$0.16	
• Custer County 911 Fee	\$1.25	
• Federal Excise Tax	\$0.68	
• Federal Universal Service Fund	\$1.01	
• Residential Access Recovery Charge	\$1.00	
• FUSC- Residential ARC	\$0.16	
Single Party Residential Service Total	\$24.79	
Federal Lifeline Credit	(\$9.25)	
Idaho Telephone Assistance Program Credit	(\$2.50)	
Single Party Universal Life Line Service Monthly Rate*	\$13.04	\$18.00

\*Discounted basic service rates and free Toll-Blocking are available to those that qualify for Universal Life Line Service.

The above rates include the following:

- Local Calling
- Touch Tone Capability
- Access to Operator Services
- Directory Assistance and Inter-Change Service Providers
- Voice Grade Access to the Public Switched Network
- Free Access to 800 and 800-like Toll Free Services
- One Free Directory Listing
- Free Access to a Business Office and Free Access to the Idaho Relay Service by Dialing 711

**Emergency 911 Service**.....Surcharge for 911 services  
are assessed according to  
Government assessments

**Long Distance is not included.**

Long Distance rate is ten cents (\$0.10) per minute

Custer Telephone Cooperative, Inc offers basic services to all customers in the following exchanges:  
838-Clayton / 879-Challis / 876-May / 894-Elk Bend

For additional detail on any of these services, please contact our business office at 208.879.2281 or toll-free 866.879.2281.

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According to the Freedom of Information Act of 1996, no agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The OMB control number for this information collection is 4722-0011. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

USDA-RUS		This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal law and regulations regarding confidential information, will be treated as confidential.	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		BORROWER NAME Custer Telephone Cooperative, Inc. (Prepared with Audited Data)	
INSTRUCTIONS: Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1743-2. Report in whole dollars only.		PERIOD ENDING December, 2012	BORROWER DESIGNATION ID0503
<p align="center"><b>CERTIFICATION</b></p> <p><i>We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.</i></p> <p><b>ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.</b></p> <p><b>DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7 CFR CHAPTER XVII</b> (Check one of the following)</p> <p><input checked="" type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.</p> <p><input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report.</p> <p align="center">Dennis Thornock                      3/22/2013 DATE</p>			
PART A. BALANCE SHEET			
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY
CURRENT ASSETS			CURRENT LIABILITIES
1. Cash and Equivalents			5. Accounts Payable
2. Cash-RUS Construction Fund			6. Notes Payable
3. Affiliates:			7. Advance Billings and Payments
a. Telecom, Accounts Receivable			8. Customer Deposits
b. Other Accounts Receivable			9. Current Mat. L/T Debt
c. Notes Receivable			10. Current Mat. L/T Debt-Rur. Dev.
4. Non-Affiliates:			11. Current Mat.-Capital Leases
a. Telecom, Accounts Receivable			12. Income Taxes Accrued
b. Other Accounts Receivable			13. Other Taxes Accrued
c. Notes Receivable			14. Other Current Liabilities
5. Interest and Dividends Receivable			15. Total Current Liabilities (25 thru 34)
6. Material-Regulated			LONG-TERM DEBT
7. Material-Nonregulated			16. Funded Debt-RUS Notes
8. Prepayments			17. Funded Debt-RTB Notes
9. Other Current Assets			18. Funded Debt-FFB Notes
10. Total Current Assets (1 thru 9)			19. Funded Debt-Other
NONCURRENT ASSETS			20. Funded Debt-Rural Develop. Loan
11. Investment in Affiliated Companies:			21. Premium (Discount) on L/T Debt
a. Rural Development			22. Recquired Debt
b. Nonrural Development			23. Obligations Under Capital Lease
12. Other Investments			24. Adv. From Affiliated Companies
a. Rural Development			25. Other Long-Term Debt
b. Nonrural Development			26. Total Long-Term Debt (36 thru 45)
13. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS
14. Other Noncurrent Assets			47. Other Long-Term Liabilities
15. Deferred Charges			48. Other Deferred Credits
16. Jurisdictional Differences			49. Other Jurisdictional Differences
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)
PLANT, PROPERTY, AND EQUIPMENT			EQUITY
18. Telecom, Plant-in-Service			51. Cap. Stock Outstanding & Subscribed
19. Property Held for Future Use			52. Additional Paid-In Capital
20. Plant Under Construction			53. Treasury Stock
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates
22. Less Accumulated Depreciation			55. Other Capital
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins
			58. Total Equity (51 thru 57)
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)



USDA-RUS <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>		BORROWER DESIGNATION ID0503	
INSTRUCTIONS- See RUS Bulletin 1744-2		PERIOD ENDING December, 2012	
<b>PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS</b>			
ITEM	PRIOR YEAR	THIS YEAR	
1. Local Network Services Revenues			
2. Network Access Services Revenues			
3. Long Distance Network Services Revenues			
4. Carrier Billing and Collection Revenues			
5. Miscellaneous Revenues			
6. Uncollectible Revenues			
7. Net Operating Revenues (1 thru 5 less 6)			
8. Plant Specific Operations Expense			
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)			
10. Depreciation Expense			
11. Amortization Expense			
12. Customer Operations Expense			
13. Corporate Operations Expense			
14. Total Operating Expenses (8 thru 13)			
15. Operating Income or Margins (7 less 14)			
16. Other Operating Income and Expenses			
17. State and Local Taxes			
18. Federal Income Taxes			
19. Other Taxes			
20. Total Operating Taxes (17+18+19)			
21. Net Operating Income or Margins (15+16-20)			
22. Interest on Funded Debt			
23. Interest Expense - Capital Leases			
24. Other Interest Expense			
25. Allowance for Funds Used During Construction			
26. Total Fixed Charges (22+23+24-25)			
27. Nonoperating Net Income			
28. Extraordinary Items			
29. Jurisdictional Differences			
30. Nonregulated Net Income			
31. Total Net Income or Margins (21+27+28+29+30-26)			
32. Total Taxes Based on Income			
33. Retained Earnings or Margins Beginning of Year			
34. Miscellaneous Credits Year-to-Date			
35. Dividends Declared (Common)			
36. Dividends Declared (Preferred)			
37. Other Debits Year-to-Date			
38. Transfers to Patronage Capital			
39. Retained Earnings or Margins End of Period [(31+33+34) - (35+36+37+38)]			
40. Patronage Capital Beginning of Year			
41. Transfers to Patronage Capital			
42. Patronage Capital Credits Retired			
43. Patronage Capital End of Year (40+41-42)			
44. Annual Debt Service Payments			
45. Cash Ratio [(14+20-10-11) / 7]			
46. Operating Accrual Ratio [(14+20+26) / 7]			
47. TIER [(31+26) / 26]			
48. DSCR [(31+26+10+11) / 44]			

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<b>USDA-RUS</b>		<b>BORROWER DESIGNATION</b>	
<b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>		ID0503	
<b>INSTRUCTIONS: See RUS Bulletin 3734-2</b>		PERIOD ENDED December, 2012	
<b>PART C: SUBSCRIBER (ACCESS LINE), ROUTE MILE, &amp; HIGH SPEED DATA INFORMATION</b>			
	<b>1. RATES</b>	<b>2. SUBSCRIBERS (ACCESS LINES)</b>	<b>3. ROUTE MILES</b>
<b>EXCHANGE</b>			
Challis			
Clayton			
May			
Elk Bend			
Mobile Wireless			
Route Mileage Outside Exchange Area			
Total			
No. Exchanges			

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USDA-RUS <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>		BORROWER DESIGNATION ID0503 PERIOD ENDED December, 2012
INSTRUCTIONS - See RUS Bulletin 3744-2		
<b>Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, &amp; HIGH SPEED DATA INFORMATION</b>		
<b>4. BROADBAND SERVICE</b>		
Details on Least Expensive Broadband Service		
EXCHANGE		
Challis		
Clayton		
May		
Elk Bend		
Total		

USDA-RUS		BORROWER DESIGNATION:			
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		ID0503			
INSTRUCTIONS: See RUS Bulletin 1744-2.		PERIOD ENDING: December, 2012			
PART D. SYSTEM DATA					
PART E. TOLL DATA					
1. Study Area ID Code(s)		2. Types of Toll Settlements (Check one)			
a. 472218		Interstate:			
b.		Intrastate:			
c.					
d.					
e.					
f.					
g.					
h.					
i.					
j.					
PART F. FUNDS INVESTED IN PLANT DURING YEAR:					
1. RUS, RTB, & FFB Loan Funds Expended:					
2. Other Long-Term Loan Funds Expended:					
3. Funds Expended Under RUS Interim Approval:					
4. Other Short-Term Loan Funds Expended:					
5. General Funds Expended (Other than Interim):					
6. Salvaged Materials:					
7. Contribution in Aid to Construction:					
8. Gross Additions to Telecom Plant (1 thru 7):					
PART G. INVESTMENTS IN AFFILIATED COMPANIES					
INVESTMENTS	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment	Income/Loss	Cumulative Investment	Cumulative Income/Loss	Current
	This Year	This Year	To Date	To Date	Balance
(a)	(b)	(c)	(d)	(e)	(f)
1. Investment in Affiliated Companies - Rural Development:					
2. Investment in Affiliated Companies - Nonrural Development:					

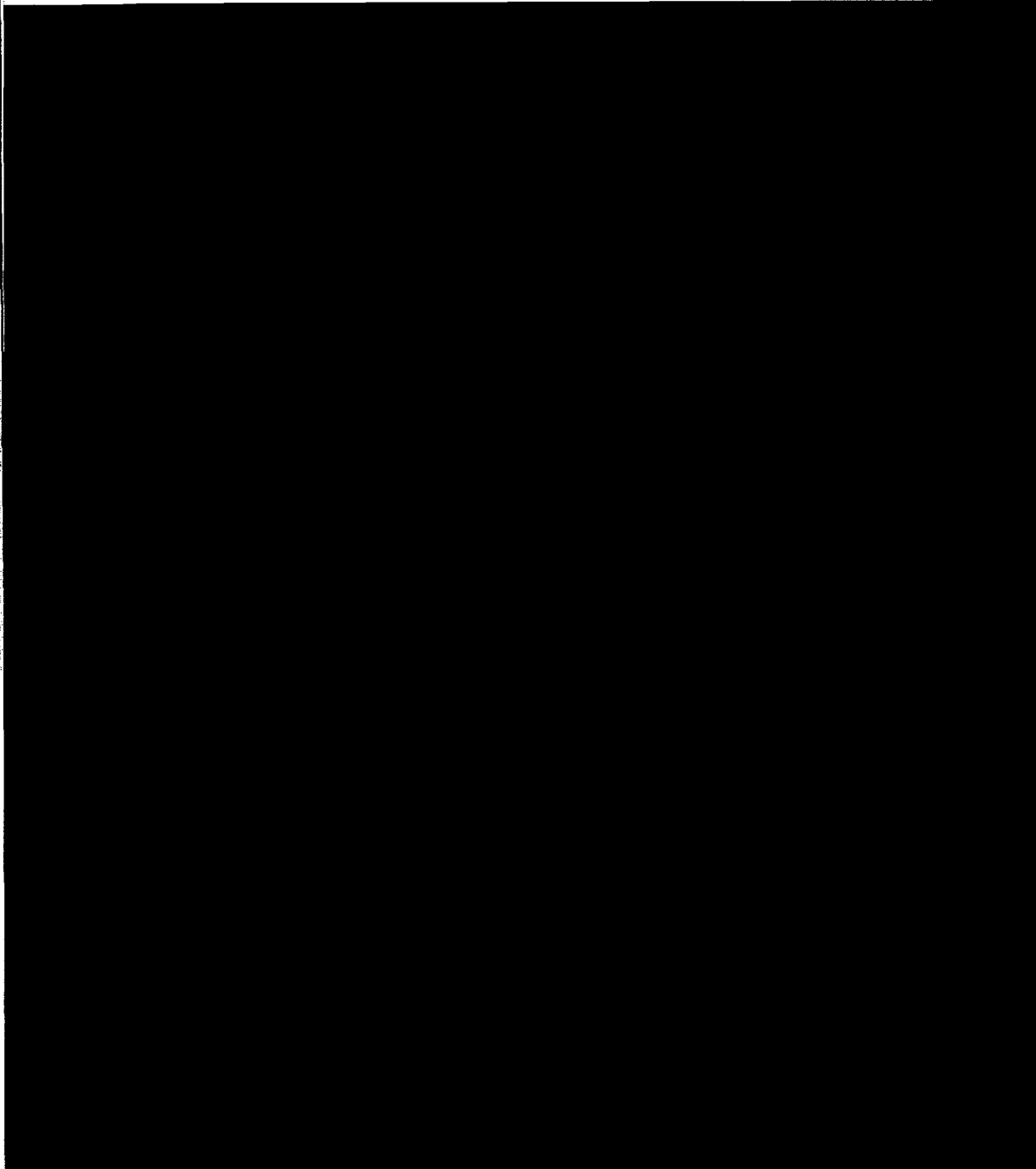
<b>USDA-RUS</b> <b>OPERATING REPORT FOR</b> <b>TELECOMMUNICATIONS BORROWERS</b>		BORROWER DESIGNATION ID0503
		PERIOD ENDING December, 2012
<b>PART H. CURRENT DEPRECIATION RATES</b>		
Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)		
<div style="text-align: right;">[REDACTED]</div>		
<b>EQUIPMENT CATEGORY</b>	<b>DEPRECIATION RATE</b>	
1. Land and support assets - Motor Vehicles		
2. Land and support assets - Aircraft		
3. Land and support assets - Special purpose vehicles		
4. Land and support assets - Garage and other work equipment		
5. Land and support assets - Buildings		
6. Land and support assets - Furniture and Office equipment		
7. Land and support assets - General purpose computers		
8. Central Office Switching - Digital		
9. Central Office Switching - Analog & Electro-mechanical		
10. Central Office Switching - Operator Systems		
11. Central Office Transmission - Radio Systems		
12. Central Office Transmission - Circuit equipment		
13. Information origination/termination - Station apparatus		
14. Information origination/termination - Customer premises wiring		
15. Information origination/termination - Large private branch exchanges		
16. Information origination/termination - Public telephone terminal equipment		
17. Information origination/termination - Other terminal equipment		
18. Cable and wire facilities - Poles		
19. Cable and wire facilities - Aerial cable - Metal		
20. Cable and wire facilities - Aerial cable - Fiber		
21. Cable and wire facilities - Underground cable - Metal		
22. Cable and wire facilities - Underground cable - Fiber		
23. Cable and wire facilities - Buried cable - Metal		
24. Cable and wire facilities - Buried cable - Fiber		
25. Cable and wire facilities - Conduit systems		
26. Cable and wire facilities - Other		

USDA-RUS		BORROWER DESIGNATION
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		ID0503
INSTRUCTIONS - See help in the online application.		PERIOD ENDED: December, 2012
PART I - STATEMENT OF CASH FLOWS		
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		
CASH FLOWS FROM OPERATING ACTIVITIES		
2. Net Income		
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities		
3. Add: Depreciation		
4. Add: Amortization		
5. Other (Explain) See Notes		
Changes in Operating Assets and Liabilities		
6. Decrease/(Increase) in Accounts Receivable		
7. Decrease/(Increase) in Materials and Inventory		
8. Decrease/(Increase) in Prepayments and Deferred Charges		
9. Decrease/(Increase) in Other Current Assets		
10. Increase/(Decrease) in Accounts Payable		
11. Increase/(Decrease) in Advance Billings & Payments		
12. Increase/(Decrease) in Other Current Liabilities		
13. Net Cash Provided/(Used) by Operations		
CASH FLOWS FROM FINANCING ACTIVITIES		
14. Decrease/(Increase) in Notes Receivable		
15. Increase/(Decrease) in Notes Payable		
16. Increase/(Decrease) in Customer Deposits		
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		
20. Less: Payment of Dividends		
21. Less: Patronage Capital Credits Retired		
22. Other (Explain)		
23. Net Cash Provided/(Used) by Financing Activities		
CASH FLOWS FROM INVESTING ACTIVITIES		
24. Net Capital Expenditures (Property, Plant & Equipment)		
25. Other Long-Term Investments		
26. Other Noncurrent Assets & Jurisdictional Differences		
27. Other (Explain) See Notes		
28. Net Cash Provided/(Used) by Investing Activities		
29. Net Increase/(Decrease) in Cash		
30. Ending Cash		

Revision Date: 2010

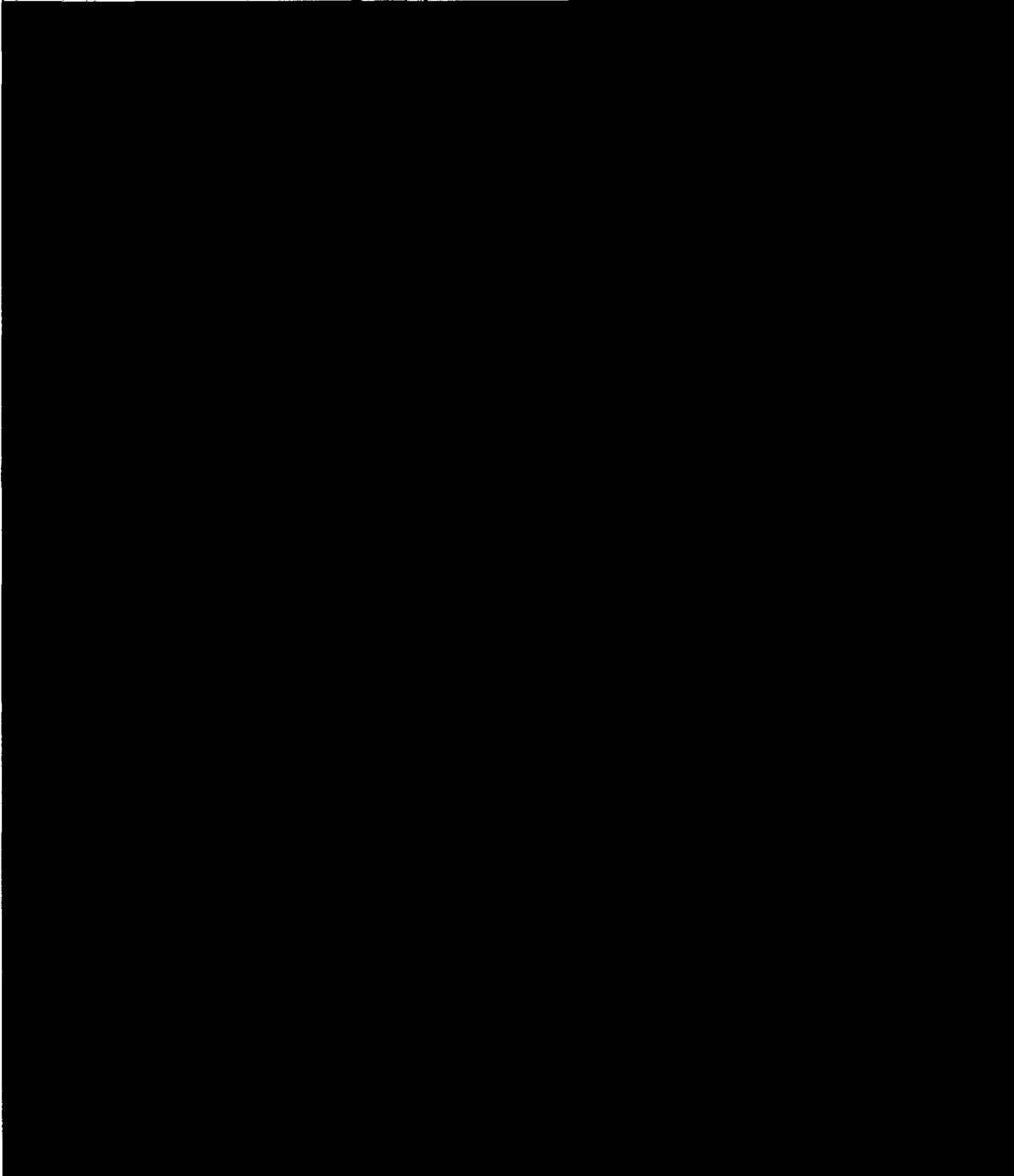
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USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION 100503
INSTRUCTIONS: See RUS Bulletin 1744-2	PERIOD ENDED December 2012
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	
	

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<b>USDA-RUS</b> <b>OPERATING REPORT FOR</b> <b>TELECOMMUNICATIONS BORROWERS</b>	<b>BORROWER DESIGNATION</b> <b>ID0503</b>
<b>INSTRUCTIONS - See RUS Bulletin 1744-Z</b>	<b>PERIOD ENDED</b> <b>December, 2012</b>
<b>NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	
	



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USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION ID0503
INSTRUCTIONS: See RUS Bulletin 1744-2	PERIOD ENDED December, 2012
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	
	

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USDA-RUS: OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION ID0503
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	
